

# Mazatzal Hotel & Casino

## JOB ANNOUNCEMENT

**POSITION:** Dual Rate Supervisor (Poker)  
**DEPARTMENT:** Table Games  
**STATUS:** Full-Time  
**RATE:** \$6.50

**NUMBER OF POSITIONS:** 1  
**REPORTS TO:** Table Games Manager

### JOB SUMMARY:

Under direction of the Table Games Manager, administer operation of the card room during an assigned shift. Oversee gaming activities. Ensure adherence to prevailing policies and procedures, departmental internal controls and Tribal/State Compact and NIGC MICS. Provide and promote exceptional customer service. Assist in training, scheduling and assignment of duties to Table Games team members .

### ESSENTIAL JOB FUNCTIONS:

- Coordinates with other shift supervisors as necessary to insure a smooth shift changeover.
- Communicates to employees on shift any and all changes to established policies pertaining to Table Games room activity.
- Must be knowledgeable of special events / promotions and makes guest aware game play rules.
- Oversees dealer activity to insure that performance meets the highest standards and that positive customer relations are promoted.

### QUALIFICATIONS:

- High School diploma or GED recommended. Experience may substitute for formal education.
- Must have Table games dealing experience/and or work related skills.
- Excellent guest service and communication skills.
- Schedule flexibility.

### PHYSICAL, MENTAL AND ENVIRONMENTAL DEMANDS:

- Physically mobile with reasonable accommodations to stand for long periods of time.
- Must have bending mobility to reach, kneel, twist and grip items while working at assigned area.
- Read, write, speak and understand English.
- Must be able to lift up 20 pounds and carry up to 25 pounds.
- A Must be able to stand 35% of work time.
- Must be able to walk 35% of work time, and sitting 30%.